

Cancellation right

Withdrawal

Right of Withdrawal

You have the right to withdraw from this contract within fourteen days without giving any reason. The withdrawal period is fourteen days from the day on which you or a third party named by you, who is not the carrier, have taken possession of the goods. Exceptions to the right of withdrawal include sealed goods that are not suitable for return for health protection or hygiene reasons if the seal has been removed after delivery.

To exercise your right of withdrawal, you must inform us (mower.center; Grabser Strasse 24; CH-9473 Gams; 0041 774 610 367; info(at)schlinger.ch) of your decision to withdraw from this contract by means of a clear declaration (e.g., a letter sent by post, fax, email, or the online withdrawal form available on our website). You may use the attached model withdrawal form, but it is not mandatory. To meet the withdrawal deadline, it is sufficient for you to send the communication concerning your exercise of the right of withdrawal before the withdrawal period has expired.

Consequences of Withdrawal

If you withdraw from this contract, we shall reimburse all payments received from you, including delivery costs (except for the additional costs arising if you have chosen a type of delivery other than the least expensive standard delivery offered by us), without undue delay and at the latest within fourteen days from the day on which we receive the notification of your withdrawal from this contract. For this repayment, we will use the same payment method that you used for the original transaction, unless expressly agreed otherwise with you; in no case will you be charged any fees for this repayment.

We may withhold the reimbursement until we have received the goods back or you have supplied evidence of having sent back the goods, whichever is the earliest. You must send back or hand over the goods to us without undue delay and in any event no later than fourteen days from the day on which you notify us of your withdrawal from this contract. The deadline is met if you send the goods before the period of fourteen days has expired.

You will bear the direct cost of returning the goods unless the delivered goods were faulty or incorrect. You are only liable for any diminished value of the goods if this loss in value is due to handling the goods in a way that is not necessary to ascertain their nature, characteristics, and functionality. Examples of unnecessary handling include excessive use or damage to the goods beyond what is required for inspection.